

Register Number:

Name of the Candidate:

**M.Sc. DEGREE EXAMINATION, May 2015**

**(APPLIED PSYCHOLOGY)**

**(SECOND YEAR)**

**(OPTIONAL -B)**

**621: ORGANIZATIONAL BEHAVIOUR**

Time: Three hours

Maximum: 100 marks

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**SECTION-A**

**(5× 8 = 40)**

**Answer any FIVE questions**

1. Organizations are systems – explain the statement.
2. How work force diversity can be managed? Explain.
3. Define attitude and describe the work attitudes.
4. Describe the barriers to effective communication.
5. Define group and describe the characteristics of nature group.
6. Give a brief account of Jung's cognitive styles.
7. Define leadership and describe its key elements.
8. Define conflict and explain its functional and dysfunctional aspect.

**SECTION-B**

**(3× 20 = 60)**

**Answer any THREE questions**

9. Discuss the various disciplines contributing to the field of OB.
  10. Describe the personality characteristics that influence organisational behaviours.
  11. Define team and describe the types of teams in organisation.
  12. Discuss the situational theories of leadership.
  13. Discuss the causes of conflict in organisation.
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