

Total No. of Pages : 2

Register Number :

6363

Name of the Candidate :

M.Sc. DEGREE EXAMINATION MAY 2014.

(APPLIED PSYCHOLOGY)

(SECOND YEAR)

621 — ORGANIZATIONAL BEHAVIOUR

Optional – B

Time : Three hours

Maximum : 100 marks

SECTION A

Answer any FIVE questions.

(5 × 8 = 40)

All questions carry equal marks.

1. What is organizational behaviour? How are challenges of change identified in organizations?
2. List the various personality characteristics that are identified in organizations.
3. Highlight the importance of work attitudes in the field of organizational behaviour.
4. Write about Maslow's theory with its applications.
5. What are the keys to effective supervision?
6. Write the characteristics of a mature group.
7. What is group think and outline its features?
8. Who is a follower? Comment.

SECTION B

Answer any THREE questions.

(3 × 20 = 60)

All questions carry equal marks.

9. Examine management of global environment as a challenge.
10. Discuss the role of attribution in organizations along with the managerial implications.

11. Explain about communication through new technologies.
 12. What is group decision making? Examine its process with suitable examples.
 13. What is conflict? What are the strategies and techniques used to overcome conflict?
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