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Register Number:

Name of the Candidate:

M.B.A. DEGREE EXAMINATION, December 2014

(MANAGEMENT PRACTICES)

(SECOND YEAR)

241. THE INDUSTRIAL RELATIONS: TRAINING AND DEVELOPMENT

Time: Three hours

Maximum: 75 marks

SECTION – A

(5×3=15)

Answer any FIVE questions

1. Define "Industrial Relations".
2. Examine the various causes of Industrial Conflict.
3. List the functions of Industrial Relations.
4. Mention a few recognized Trade unions in India.
5. What is meant by workers participation in management?
6. Write any three statutory Labour Welfare measures.
7. Write short notes on Occupational Health.
8. List out the objectives of wage policy in India.

SECTION – B

(3×10=30)

Answer any THREE questions

9. Explain the evolution of trade union movement in India.
10. Describe the process of Grievance handling system.
11. Discuss the various issues in Industrial Relations.
12. Elaborate the methods of job evaluation.
13. What are the pre-requisites for successful collective bargaining?

SECTION–C

(1×15=15)

Answer any ONE question

14. Critically evaluate the various Industrial Relations Problems faced by the public sector units in India and how it is being tackled.
15. Write in detail about the various Statutory provisions in India for the purpose of maintaining occupational health and evaluate their effectiveness.
16. Discuss the concept of workers' participation in management in the Indian context.

SECTION–D

(1×15=15)

(Compulsory)

17. What is Social Security? Write in detail about the social security schemes available in India for the welfare of Industrial Workers.
