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Register Number:

Name of the Candidate:

M.B.A. DEGREE EXAMINATION December 2014

(HUMAN RESOURCE MANAGEMENT)

(FIRST YEAR)

170. ORGANISATIONAL BEHAVIOUR

Time: Three hours

Maximum: 75 marks

SECTION – A

(5×3=15)

Answer any FIVE questions

1. Write short notes on any FIVE of the following:

- a) Open System.
- b) Perception.
- c) Personality.
- d) Group dynamics.
- e) Managerial grid.
- f) Change.
- g) Organizational culture.
- h) Conflict.

SECTION – B

(3×10=30)

Answer any THREE questions

2. Explain the determinants of personality.
3. State the reasons for formation of groups.
4. What is leadership continuum? Explain.
5. Discuss the importance of motivation.
6. Enumerate the factors influencing organizational climate.
7. What are the causes of organizational conflict? Explain.

SECTION-C

(1×15=15)

Answer any ONE question

8. Explain the stages of personality development with examples.
9. Explain the leadership characters and styles.
10. What is organisational effectiveness? What are the indicators? How to achieve it?

SECTION-D

(1×15=15)

(Compulsory)

11. How do attitudes and values differ? Illustrate your answer with a live example.
