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Register Number:

Name of the Candidate:

B.B.A. DEGREE EXAMINATION December 2014
(AVIATION, TOURISM AND HOSPITALITY MANAGEMENT)
(FIRST YEAR)
(PART-III)

150. GROUND HANDLING

Time: Three hours

Maximum: 100 marks

SECTION – A
Answer ALL questions **(10× 2 = 20)**

1. Define the following:

- a) B-737.
- b) GMT.
- c) Unaccompanied minor.
- d) Elapsed Time.
- e) Cabin Baggage.
- f) Dry weight of aircraft.
- g) Embarkation.
- h) TARMAC.
- i) Dolly.
- j) Fuselage.

SECTION – B **(4×10=40)**
Answer any FOUR questions

2. Discuss the sequential activities for handling of passengers at the airport.
3. Mention any fifteen items that are not permitted for carriage on board in India.
4. Different cabin baggage from check in baggage
5. How is theory of gravitation important, while trimming and loading in to the aircraft?
6. List any ten types of passengers requiring special handling?
7. Outline the differences between narrow body and wide body aircraft?

SECTION – C **(2× 20 = 40)**
Answer any TWO questions

8. Elaborately list out the check-lists for pre-flight and post-flight arrangements. Outline the differences between them.
9. Discuss the concept of Baggage handling procedure in details.
10. Draw a specimen of an meaning of the columns therein.
11. Outline the various forces and their target markets in Indian scenario.
