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Register Number:

Name of the Candidate:

B.B.A. DEGREE EXAMINATION December 2014
(AVIATION, TOURISM AND HOSPITALITY MANAGEMENT)
(FIRST YEAR)
(PART-III)

140. CABIN CREW-ROLE AND SCOPE

Time: Three hours

Maximum: 100 marks

SECTION – A

(10× 2 = 20)

Answer ALL questions

1. Answer in one or few sentences:

- a) What is Chartered Service?
- b) What is quarantine?
- c) What is Y-Class?
- d) What is Green Channel?
- e) What is FFB?
- f) What is IATA?
- g) Which are the dangerous goods?
- h) What is GIT?
- i) What is in-flight service?
- j) What is red channel?

SECTION – B

Answer any FOUR questions (4× 10 = 40)

2. Write a short note on the evolutions of Airline business in India.
3. What are the important in-flight services provided inside an aircraft?
4. What are the Primary job responsibilities of cabin crew in the aircraft?
5. Write short notes on first aid facilities in an aircraft.
6. Write the significance of IATA in promoting air travel.
7. Describe the TC areas and TC sub areas as per the IATA.

SECTION – B

Answer any TWO questions (2× 20 = 40)

8. Explain the role and functions of IATA for the promotion of civil aviation in the World.
9. Explain different types of aircrafts and their features.
10. Discuss the role and functions of DGCA.
11. Elaborate on the pros and cons of air travel.
