

**Total No. of Pages:** 1

**5635**

Register Number:

Name of the Candidate:

**B.Com. DEGREE EXAMINATION December 2014**

**(INTERNATIONAL BUSINESS)**

**(SECOND YEAR)**

**221/610/ 620. MANAGEMENT PROCESS**

**(Old Regulation)**

**(Common for BMM and BBS)**

Time: Three hours

Maximum: 100 marks

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**Answer any FIVE questions**

**(5×20=100)**

1. Analyse the contribution of Henry Fayol in management.
2. Explain the difference steps involved in planning.
3. What are the obstacles to delegation of authority?
4. What is meant by departmentation? Explain its difference bases.
5. Explain the different components in staffing.
6. Discuss the different leadership styles.
7. Explain the need hierarchy theory of Abraham Maslow.
8. Discuss the different elements of communication.
9. Explain the different methods of controlling.
10. What is Co-ordination? Explain its need.

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