

Register Number :

Name of the Candidate :

6 4 3 1

**M.B.A. (Industry Integrated)
DEGREE EXAMINATION, 2012**

(SECOND YEAR)

(GROUP - C)

(PAPER - XII)

**252. EMPLOYEE WELFARE,
RELATIONSHIP AND LEGISLATION**

May]

[Time : 3 Hours

Maximum : 75 Marks.

SECTION - A (5 × 3 = 15)

Answer ANY FIVE questions.

ALL questions carry equal marks.

1. State the meaning of economy governance.
2. What is implementation agency?
3. What is social security?
4. Give the meaning of call center.

Turn Over

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5. What is meant by human capital?
6. Explain quality of work life.
7. What is BPO?
8. Give the concept of Industrial Relations.

SECTION - B (3 × 10 = 30)

*Answer ANY THREE questions.
ALL questions carry equal marks.*

9. What are the various labour welfare and protection measures in India?
10. Explain the various provision relating to Industrial Employment Act.
11. Explain the steps in Implementation of Wage and Welfare Acts from the point of view of employer and government.
12. Explain the objectives of Industrial Relations and briefly discuss the different approaches relating to it.
13. Discuss the Federal and State Legislative efforts on unorganised labour.

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14. Explain the scope of labour legislation for knowledge based organisations.

SECTION - C (1 × 15 = 15)

Answer any ONE question.

15. Discuss the causes of poor industrial relations and briefly discuss the various steps to improve industrial relations.
16. Explain the various causes of Industrial Disputes in India.
17. State your views on gender dimensions of labour laws.

SECTION - D (1 × 15 = 15)

(Compulsory)

18. Explain the various provisions relating to Factories Act.