

Register Number :

Name of the Candidate :

6 4 2 9

**M.B.A. (Industry Integrated)
DEGREE EXAMINATION, 2012**

(SECOND YEAR)

(GROUP - C)

(PAPER - X)

**232. ORGANIZATION DEVELOPMENT
AND CHANGE**

May]

[Time : 3 Hours

Maximum : 75 Marks.

SECTION - A (5 × 3 = 15)

Answer ANY FIVE questions.

ALL questions carry equal marks.

1. What is the scope of organisation?
2. State the concept of organisation.
3. Define "Change."
4. What does resistance to change mean?

Turn Over

2

5. What is meant by managerial grid?
6. What is meant by coercive power?
7. What is meant by 'terminal value'?
8. What is meant by group effectiveness?

SECTION - B (3 × 10 = 30)

*Answer ANY THREE questions.
ALL questions carry equal marks.*

9. What are the various factors influencing organisational effectiveness?
10. Explain the various types of values.
11. What are the circumstances in which employees do not show resistance? Explain.
12. Discuss the various stages of organisation development process.
13. Explain the indicators of powers and powerlessness.

3

SECTION - C (1 × 15 = 15)

Answer any ONE question.

14. Discuss the circumstances under which power is acquired.
15. Discuss on values, assumptions and belief systems in an organisation.
16. Explain the merits and demerits of the organisational development programme.

SECTION - D (1 × 15 = 15)

(Compulsory)

17. Define and discuss the various forms of interventions in Organisation Development.